

Appendix

A: NLA-IFC/Kyoto University Internet Access Survey

B: Summary of Survey Responses



Nebraska Library Association

Kyoto University

A Public Library

000 First St.

PO Box 00

Libraty City, NE 68000

December 28, 2000

Dear Library Director,

As you may know, the NLA is working with Yoshitaka Kawasaki, who teaches Library Science at Kyoto University. He is interested in using Nebraska as a case study for understanding the situation of filtering and internet access in American public libraries.

We have already received well over 140 responses (three-fifth of the public libraries and branches in the state!), but because this is a pilot study your response is so very important.

Please be assured that Professor Kawasaki will preserve the confidentiality of your reply. We are only noting which library a response is from in order to ensure a representative response rate and also to use in his analysis. I repeat that your individual answers will not be shared with anyone.

I know that time is one of the most precious commodities, but I hope that you could take five minutes from your day to fill out the enclosed survey on your library's access to the internet. A SASE has been enclosed for your convenience, or you may address it to NLA-IFC Survey, c/o Andrew Wertheimer, 1981 Park Ave., Lincoln NE 68502.

The findings of this study will be presented at the next NLA conference and/or in the pages of NLAQ. They also may have an impact on public libraries in Japan, which are facing the same questions.

We would greatly appreciate your completed survey by January 15th. Please contact me at <ktooker@radiks.net> or Professor Kawasaki<CZS04500@nifty.ne.jp> if you have any questions about this study.

Sincerely,

A handwritten signature in cursive script that reads 'Kathy Tooker'.

Kathy Tooker

President, Nebraska Library Association



Nebraska Library Association

Kyoto University

NLA-IFC/Kyoto University Internet Access Survey

Your response to this survey will contribute to our study of public access to the internet in Nebraska public libraries. Please help us by completing this form. It should only take you five minutes. Your replies will remain confidential. Please send the survey in the enclosed envelope with a copy of "Internet Access Policy" of your library.

FORM 1:

GENERAL INFORMATION

Person completing this form: _____

Your e-mail address: _____

Q1 Does your library offer public access internet terminals ?

- No Please go to Q2
 Yes Please go to Q3

Q2 Does your library have a plan to offer public access internet terminals?

- No
 Yes within a year
 within 2 years

END OF QUESTIONNAIRE

Q3 When did you start offering public access to the internet?

- before 1995 1995 1996
 1997 1998 1999
 after 1999

Q4 How many public access internet terminals does your library have?

- (a) all unfiltered terminals: (# of) terminals---- PLEASE COMPLETE FORM 2
 (b) all filtered terminals: (# of) terminals---- PLEASE COMPLETE FORM 3
 (c) unfiltered terminals: (# of) terminals AND
 filtered terminals: (# of) terminals

---- PLEASE COMPLETE FORM 4

Appendix A:

FORM 2:**FOR LIBRARIES HAVING ONLY UNFILTERED TERMINALS**

Q5 When you began offering public access internet service, what was the terminal arrangement ?

only unfiltered terminals (same as the current arrangement)

---- Please go to Q7, Q8, Q9, Q10

only filtered terminals

---- Please go to Q6, Q7, Q8, Q9, Q10

both unfiltered and filtered terminals

---- Please go to Q6, Q7, Q8, Q9, Q10

Q6 What made you change the arrangement?

Who _____

Why _____

Q7 Have there been any complaints about unrestricted or restricted use? If "Yes," please fill in the following lines, according to the example.

	<u>Who</u>	<u>Why</u>	<u>Result</u>
Example Case	parents	sexually explicit materials	no change
Example Case	ACLU	violation of freedom of expression	under dispute
Case 1	_____	_____	_____
Case 2	_____	_____	_____
Case 3	_____	_____	_____

Q8 Has unrestricted (restricted) use been a media issue in your community?

No

Yes [If "YES," we would most appreciate copies or citations of
relevant newspaper articles, etc.]

Q9 Do you have restrictions on minors' use of public access internet terminals?

(Not including time, place and manner restrictions)

no restrictions (the same policy as for adults)

parental or guardians' permission is required

minors cannot use public access internet terminals

other (specify: _____)

please turn over

[FORM 2 continued]

Q10 Please answer the following questions:

- (1) Do you use privacy screens?
- No Partly On all terminals
- (2) Do you place terminals in locations where you and/or the public can easily view them?
- No Yes
- (3) Do you monitor public use regularly? No Yes
- (4) Do you charge fees for public access internet terminal use? If you charge fees, what are they for (i.e., printouts, etc.)?
- No Yes (please specify: _____)
- (5) Regarding time, place and manner restrictions, are there any differences between adults' and minors' use policies?
- No Yes (please specify: _____)

END OF QUESTIONNAIRE

Appendix A:

FORM 3: FOR LIBRARIES HAVING ONLY FILTERED TERMINALS

Q11 When you began offering public access internet service, what was the terminal arrangement ?

only filtered terminals (same as the current arrangement)

---- Please go to Q13, Q14, Q15

only unfiltered terminals

---- Please go to Q12, Q13, Q14, Q15

both unfiltered and filtered terminals

---- Please go to Q12, Q13, Q14, Q15

Q12 What made you change the arrangement?

Who _____

Why _____

Q13 Have there been any complaints about restricted or unrestricted use? If "Yes," please fill in the following lines, according to the example.

	<u>Who</u>	<u>Why</u>	<u>Result</u>
Example Case	parents	sexually explicit materials	no change
Example Case	ACLU	violation of freedom of expression	under dispute
Case 1	_____	_____	_____
Case 2	_____	_____	_____
Case 3	_____	_____	_____

Q14 Has restricted (unrestricted) use been a media issue in your community?

No

Yes [If "YES," we would most appreciate copies or citations of relevant newspaper articles, etc.]

Q15 Please answer the following questions:

(1) Do you use privacy screens?

No

Partly

On all terminals

(2) Do you place terminals in locations where you and/or the public can easily view them?

No

Yes

(3) Do you monitor public use regularly? No Yes

(4) Do you charge fees for public access internet terminal use? If you charge fees, what are they for (i.e., printouts, etc.)?

No

Yes (please specify: _____)

(5) Regarding time, place and manner restrictions, are there any differences between adults' and minors' use policies?

No

Yes (please specify: _____)

END OF QUESTIONNAIRE

FORM 4:**FOR LIBRARIES HAVING BOTH UNFILTERED AND FILTERED TERMINALS**

Q16 When you began offering public access internet service, what was the terminal arrangement ?

- both unfiltered and filtered terminals (same as the current arrangement)
 ---- Please go to Q18, Q19, Q20, Q21
- only unfiltered terminals. ---- Please go to Q17, Q18, Q19, Q20, Q21
- only filtered terminals ---- Please go to Q17, Q18, Q19, Q20, Q21

Q17 What made you change the arrangement?

Who _____

Why _____

Q18 Have there been any complaints about restricted or unrestricted use? If "Yes," please fill in the following lines, according to the example.

	<u>Who</u>	<u>Why</u>	<u>Result</u>
Example Case	parents	sexually explicit materials	no change
Example Case	ACLU	violation of freedom of expression	under dispute
Case 1	_____	_____	_____
Case 2	_____	_____	_____
Case 3	_____	_____	_____

Q19 Has restricted (unrestricted) use been a media issue in your community?

- No
- Yes [If "YES," we would most appreciate copies or citations of
 relevant newspaper articles, etc.]

Q20 Can minors use unfiltered terminals?

- Yes (the same policy as for adults)
- Yes (with parental or guardians' permission)
- No
- other (please specify: _____)

please turn over

Appendix A:

[FORM 4 continued]

Q21 Please answer the following questions:

- (1) Do you use privacy screens?
 No Partly On all terminals
- (2) Do you place terminals in locations where you and/or the public can easily view them?
 No Yes
- (3) Do you monitor public use regularly? No Yes
- (4) Do you charge fees for public access internet terminal use? If you charge fees, what are they for (i.e., printouts, etc.)?
 No Yes (please specify: _____)
- (5) Regarding time, place and manner restrictions, are there any differences between adults' and minors' use policies?
 No Yes (please specify: _____)

END OF QUESTIONNAIRE

Thank you very much for completing this survey.

We would greatly appreciate your completed survey

by December 1st.

Please send it in the enclosed SASE or to

NLA/IFC Survey, c/o Andrew Wertheimer,

1981 Park Ave., Lincoln NE 68502.