# <sup>1</sup> Understanding IIIF Image Usage <sup>2</sup> Based on Server Log Analysis

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5 Abstract. Numerous libraries and museums have adopted the International Image

6 Interoperability Framework (IIIF) that promotes mutual use of images among different

7 institutions. In a IIIF-compatible digital collection, images are retrieved via IIIF Image API,

8 wherein regions of images can be specified. Thus, it is possible to investigate image usage in

9 detail by examining the image regions that have been requested. In this article, we propose a log

10 analysis method to measure the image usage and to visualize the analysis outcomes.

11 Specifically, we employ the number of accesses to each pixel and visualize the results using

12 heat maps. Given that a pixel is the smallest image unit, we apply herein a fine-grained analysis.

13 The analysis method can be used in different applications including research tools in which

14 researchers examine images and heat maps that show which regions of the images that have

15 already been examined by collaborators.

## 16 **1. Introduction**

17 Staff in libraries and museums should understand how digital collections and their contents

18 have been used for many reasons, including evaluation of digital collections and accountability

19 of stakeholders. Analyzed results can be used to improve digital collections (Hughes, 2011). In

20 general, quantitative usage analysis is conducted based on two steps: (1) selection of a

21 measurement and (2) visualization of the result.

Numerous libraries and museums have adopted the International Image Interoperability
 Framework, pronounced as "Triple-Eye-Eff" (IIIF) (Snydman et al., 2015) that promotes mutual

24 use of digital images. IIIF defines a couple of APIs to enable interoperable use of images. In

25 IIIF-compatible digital collections, images are fetched via the IIIF Image API whose syntax is

26 defined as:

27 {scheme}://{server}{/prefix}/{identifier}/{region}/{size}/{rotation}/{quality}.{format}.

28 Every time an image is zoomed and panned on an image viewer, different regions of the

image are requested via IIIF Image APIs. Thus, detailed image usage is possible to investigateby examining the regions that have been requested.

31 In this paper, we present a method to analyze image usage on IIIF-compatible digital

32 collections and to visualize the analyzed results. Specifically, we employ the number of

33 accesses to each pixel and visualize them by heat maps. Given that the pixel is the smallest unit

34 of an image, we enable a fine-grained analysis that is different from those used in previous

- 35 studies (Warwick et al., 2008; Jones et al., 2000). As described in the syntax, digital collections
- 36 and users can retrieve images and can specify different parameters, such as region, size,
- 37 rotation, quality (e.g. color, gray, bitonal) and format (e.g. JPEG, TIFF, and PNG). In addition,
- 38 IIIF Image API allows users to fetch the information of images, such as sizes and available
- **39** formats. In this paper, we focus on regions among different parameters.

40 There are different applications associated with usage analysis. First, the visualization of the 41 analysis result can facilitate collaborative research. Collaboration has become a hallmark of 42 digital humanities (DH) research (Nowviskie 2012). The heat maps can depict the image 43 regions that have already been examined by collaborators. Thus, researchers can identify 44 regions that have not been investigated and work on these. Second, the usage analysis may 45 facilitate transcription of cultural resources. To date, numerous transcription projects and platforms have been launched (Carletti et al., 2013). If a platform and target images are 46 47 compatible with IIIF, it is possible to explore patterns, such as whether there is a difference in 48 transcription performance (e.g. accuracy) between regions being zoomed and those not being 49 zoomed. The patterns can facilitate the verification process for transcriptions.

50 The remainder of this paper is organized as follows. Section 2 describes related works. In 51 Section 3, we propose a method to analyze the IIIF image usage and to visualize the analyzed 52 result. Section 4 presents a couple of examples of analyses using server logs obtained from the 53 Kyoto University Rare Materials Digital Archive and discuss improvements of the analysis 54 method. In Section 5, we discuss possible use cases of the analyzed method. Section 6 discusses 55 validity of server log analysis as well as the possible risks and concerns that must be considered 56 when we employ the proposed method as a service. Finally, Section 7 concludes this paper.

## 57 2. Related Work

58 This section presents related studies regarding methods used for the investigation of the usage
59 of digital collections and images. In general, the quantitative usage analysis is conducted
60 according to the following two steps:

- 61 (1) Selection of a measurement: A measurement is chosen for usage analysis. The measurement
  62 is obtained from data, such as server logs. To date, measurements, such as the number of
  63 accesses to materials (e.g. books and manuscripts) and images, have been employed
  64 extensively (Jones et al., 2000)
- (2) Visualization of results: Usage analysis outcomes are visualized to facilitate users to understand. Charts (e.g. line and bar charts) have been extensively employed

67 In the field of digital libraries, usage analysis had been conducted to evaluate collections and 68 usability. For instance, Jones et al. (2000) calculated and reported the number of search queries 69 per user session, number of visits to the digital library within a certain period, and number of 70 browsed materials per search query to understand the search behavior on digital libraries. 71 Hashemi et al. (2016) used the user's duration time on each exhibition to investigate to which 72 extent the location of the exhibitions influenced user behaviors. Pääkkönen et al. (2015) used 73 the number of clips (i.e. the number of annotations) and the number of keywords added to 74 annotations to evaluate the usage of annotation and curation functions on digital collections. 75 Luo et al. (2017) used page dwell time, mouse clicks, page re-visits, and the number of slider 76 movements to understand user interests based on web server logs. Schultheiß et al. (2020) 77 analyzed transaction logs to identify frequencies of known item searches and search tactics in

library search systems. They used session durations and the number of search engine resultspage (SERP) sessions as measurements.

80 Nowadays, many studies are being conducted on usage analysis using an eye-tracker. An eye-81 tracker is a device that captures eye positions and eye movements. According to Holmqvist et 82 al. (2011), there are 120 measures captured by eve-trackers that can be classified into four 83 categories: movement, position, numerosity, and latency measures. Mokatren et al. (2016) 84 developed a concept in which mobile eye-trackers are used to identify visitors' position and 85 points-of-interest in museums. Jung et al. (2018) used a mobile eye-tracker to investigate 86 children's interactions in a museum environment. They concluded that mobile eye-tracking 87 allows a better understanding on the specific subpart a learner engaged visually among the 88 multiple subparts of educational exhibits that would be very difficult to capture with other types 89 of data. Dunst et al. (2017) reported that data captured by eye-trackers enabled the identification 90 of candidate areas for objects to-be-annotated and identify types of objects with fairly 91 satisfactory accuracy. For instance, areas with many fixations interspersed with short saccades 92 are likely to contain text (Dunst et al., 2017).

93 In the works on digital libraries, tables, pie charts, and histograms have been adopted as 94 methods to report and visualize the results of measurements. Administrators of digital libraries 95 and digital collections have also used tables and charts to provide the results of measurements, 96 such as the number of accesses. Studies using eye-trackers have adopted different visualization 97 methods, such as heat maps and scanpaths (Holmqvist et al., 2011). A heat map visualizes the 98 magnitude of a phenomenon in the form of color in two dimensions. The heart of the heat map 99 is a color-shaded matrix display that has been used for more than a century (Wilkinson and 100 Friendly 2009). A heat map is calculated based on different measures recorded by eve-trackers 101 and shows where users tend to look. In contrast, a scanpath focuses on the temporal properties 102 of eve positions and eve movements (Menges et al., 2020). It represents each fixation (i.e. gaze 103 maintained on a single location) as a circle. The transition between two fixations is plotted as a 104 connecting line.

105 In this study, we selected "the number of accesses to each pixel of an image" as a

106 measurement and used the heat map as a visualization method for the measurement. We used 107 "the number of accesses to each pixel of an image" as the pixel is the smallest image unit. There 108 are similarities to other studies that used eve trackers in terms for the clarification of the usage 109 of all image regions. However, in this study, we aimed to reveal the usage of each image region 110 by only analyzing the server logs that have been recorded. Thus, in this study, we do not use 111 any devices, such as eye-trackers. The purpose of the measurement and the visualization method 112 is to understand detailed usage of images on IIIF-compatible digital collections. However, the 113 results given by the analysis method are not limited to the purpose of understanding the detailed 114 usage of images. As discussed in Section 5, the analysis method can be applied to different 115 applications, including collaborative research tools and transcription platforms.

## 116 3. Analysis Method

This section describes methods to measure and visualize the detailed usage of images on IIIFcompatible digital collections and ways to display the results. Section 3.1 presents a method used to measure the number of accesses for each pixel of an image and for generating a heat map that visualizes the detailed usage of the image. In Section 3.2, we introduce a method to display the generated heat map along with the image to be analyzed, using Mirador, a IIIFcompatible image viewer.

#### 123 3.1. Measurement and visualization

124 The method is comprised of the following two steps. Each process corresponds to the steps125 described in Section 2.

126 (1) Measuring the number of accesses of each pixel

127For each image, an  $H \times W$  matrix is generated wherein all the elements are zero. H and W128are the height and width of the image in pixels, respectively. Thus, each element of the129matrix corresponds to each pixel of the image. The height and width of images are130retrieved by info.json<sup>1</sup> provided by the IIIF Image API. Subsequently, the requested131images and regions are acquired by parsing the logs of the IIIF Image API. Based on the132requested regions, the number of accesses to each pixel of each image is counted and133recorded to the matrices.

134 In the IIIF Image API, "full" is used as the value of the region to request the entire region 135 of an image. The value is used frequently, e.g. when requesting an image as a thumbnail. If 136 the region is set to "full" in a server log, the server log has no influence on the generated 137 heat map in (2) given that the value of one is added to all elements of the matrix. Hence, it 138 is reasonable to filter out logs in which "full" is set as a requested region, and we filter out 139 server logs where "full" is set as a requested region. However, if we display the number of 140 accesses along with the colors of a heat map, filtering is inappropriate. Thus, it is necessary 141 to decide whether we should filter out server logs with the requested region "full" 142 according to the purpose of the analysis.

143 (2) Generating heat maps

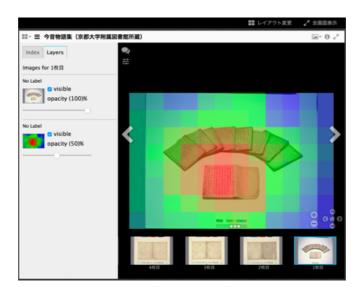
After counting the number of accesses to each pixel, the result is output as a heat map. The
RGB value of each pixel is calculated by considering the minimum and maximum values
of the number of accesses to the pixel of an image. Regarding visualization methods, other
methods, such as a bivariate histogram, can be applied. However, given that the heat maps
have been used in numerous domains and contexts, and given that it is suitable to overlay
them with the target image (refer to Section 3.2), we decided to employ heat maps.

The IIIF Presentation API allows the overlay of multiple images on one canvas that is an
object that corresponds to a page. In this study, we counted the number of accesses and
generated the heat map per image, rather than per canvas for simplicity.

#### 153 **3.2.** Display of heat maps

154 This section introduces ways on how to display heat maps to facilitate users to understand the155 detailed usage of an image on a IIIF-compatible digital collection.

Users<sup>2</sup> can understand the detailed usage of an image by displaying the heat map along with 156 157 the target image. The specification of IIIF Presentation API allows the overlay of multiple 158 images. In practice, we edit IIIF manifests to overlay two images (i.e. the target image and heat 159 map) in each canvas (i.e. page). A IIIF manifest is a JSON file in which metadata and material 160 structures (e.g. books and manuscripts) are specified. We describe the image data to be 161 displayed on each canvas in IIIF manifests. If a heat map is stored in a size smaller than the 162 target image, it is necessary to specify that the heat map should be displayed at the same size as 163 the target image. In addition, heat maps should be stored in a IIIF-compatible image server. 164 Mirador, a popular viewer among the IIIF community, implements a function that allows the 165 display of overlaid images, as shown in Fig. 1. One can manipulate the visibility and opacity for 166 each image in the left-side panel.



- Figure 1: Overlay display of a heat map and its target image using Mirador. Photograph is
   courtesy of the Main Library of Kyoto University-*Konjaku monogatarishuu*.
- 170

## 171 4. Example and Improvement

172 This section illustrates examples of the analyzed results using server logs recorded on the Kyoto173 University Rare Materials Digital Archive and improvements of the log analysis method.

#### 174 4.1. Analysis considering probabilities to be accessed

175 Fig. 2 illustrates a typical heat map that represents the image usage. The number of accesses 176 close to the center is higher than that of other regions. This tendency has been observed in many 177 other images. IIIF is oriented toward the visualization of high-resolution images. In IIIF, images 178 of various resolutions were prepared for each image file, and they were divided into tiles.<sup>3</sup> Each 179 time a user zooms in or out on an image in a viewer, the image is requested through the IIIF 180 Image API depending on the size and region of the image. At this time, the viewer calculates the 181 resolution and tiles requested according to the display size and regions of the image. Fig. 3 182 shows a heat map in which the regions to be accessed are randomly simulated. Fig. 3 is 183 generated as follows:

- 184 (1) The size of a heat map is set as  $H \times W$  pixels. An  $H \times W$  matrix is prepared along with 185 Section 3.1 (1). In the case of Fig. 3, we set H = 300 and Y = 400
- 186 (2) A pixel (x, y) is randomly selected from the range [1, X] and [1, Y], respectively

187 (3) Starting from the pixel selected in (2), the rectangle to be accessed is determined randomly. 188 Specifically, *a* and *b* are randomly set from the range  $[-1 \times x, (X - x)]$  and  $[-1 \times y, (Y - y)]$ . The region surrounded by [x, y, a, b] is regarded as randomly accessed. Elements in the

- 190 matrix corresponding to the region are incremented by unit
- 191 (4) Steps (2) and (3) are repeated 100,000 times
- 192 (5) The heat map is generated based on the matrix described in Section 3.1 (2)

As can be observed in Fig. 3, when browsing various regions with the viewer, the region close to the center of the image is likely to be included in the access area. Therefore, access is biased toward the center. When an image is browsed with an image viewer that allows zooming and panning of different image regions, the pixels close to the center are likely to be included in

196 and panning of different image regions, the pixels close to the center are likely to be included in 197 the requested regions. To treat each pixel equitably, it is necessary to adjust the number of

198 accesses according to the access probability.

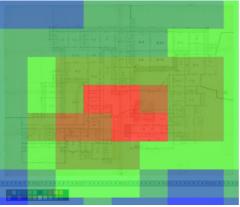
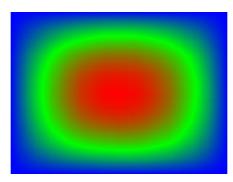


Figure 2: Typical heat map. Photograph courtesy of the Main Library of Kyoto University *Yashiki-zu (design drawing of a mansion) from Nakai Collection.*



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Figure 3: Heat map for an image wherein regions to be accessed are randomly chosen.

204 We compute a pixel's access probability that is located a and b pixels from the midpoint of 205 each side of the image as

206 
$$p(w,h,a,b) = \frac{w^2 + 2w - 4a^2 - 1}{2w^2} \cdot \frac{h^2 + 2h - 4b^2 - 1}{2h^2}.$$

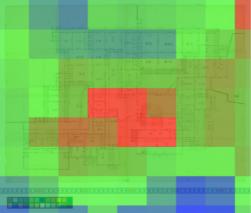
207 Let c(w, h, a, b) be the number of accesses of a pixel that is located *a* and *b* pixels from the 208 midpoint of each side of the image. Taking the difference in probabilities to be accessed into 209 account, the number of accesses can be adjusted by the following equation:

210 
$$c_{rem}(w,h,a,b) = c(w,h,a,b) \cdot \log\left(\frac{w^2 + 2w - 1}{w^2 + 2w - 4a^2 - 1} \cdot \frac{h^2 + 2h - 1}{h^2 + 2h - 4b^2 - 1} + \alpha\right),$$

211 where  $\frac{w^2+2w-1}{w^2+2w-4a^2-1} \cdot \frac{h^2+2h-1}{h^2+2h-4b^2-1}$  is the probability of a pixel access at the center of the 212 image divided by the probability of a pixel access at a point that is located *a* and *b* pixels from

213 the midpoint of each side. We use the logarithm to mitigate the influence from the ratio of

- 214 probabilities. The parameter  $\alpha$  controls the extent to which probability is taken into account. It is
- necessary as the adjusted number of accesses at the center becomes 0 because  $\frac{w^2+2w-1}{w^2+2w-4a^2-1}$ . 215
- $\frac{n^{-+2n-1}}{h^2+2h-4b^2-1} = 0$  at the center. As a result, the number of accesses to pixels for Fig. 2 is 216
- 217 adjusted as shown in Fig. 4.



218 219 Figure 4: Heat map in which probabilities to be accessed are considered for Fig. 2. 220 Photograph is courtesy of the Main Library of Kyoto University-Yashiki-zu (design drawing of a mansion) from Nakai Collection. 221

#### 222 4.2. Analysis considering duration time

223 In this article, the analysis was conducted based on the assumption that the duration times of 224 each access trial were equal. In practice, however, the duration time at each access trial was not 225 equal. For example, the duration time for an access that is generated in the process of expanding 226 the region on an image viewer will be extremely short. Conversely, the duration time will be 227 longer when zoomed regions are looked. In general, the duration time of a certain page is 228 calculated by the difference between the time at which a user accesses the page, and the time of 229 the subsequent access. However, it is difficult to apply this general method to IIIF-compatible 230 digital collections. When a large image on a IIIF-compatible digital collection is requested, the 231 image is divided into small tiles (i.e. regions) that are accessed simultaneously. Therefore, if we 232 apply the general method to calculate duration times, we can calculate a correct duration time 233 only for the region that was associated with the last server log recording during the access. The 234 duration time for other regions that were accessed simultaneously will be extremely short. It is 235 difficult to determine this time accurately from the server logs irrespective of whether different 236 accesses are simultaneous or not. For the determination, we should arbitrarily set some 237 threshold regarding the time difference between consecutive server logs. In addition, some 238 digital collections prefetch images and allow caches to enable immediate access to them. This 239 decouples the request and duration times. Thus, it is necessary to consider how digital 240 collections work to prefetch images and make caches when the duration time is taken into 241 account.

242 We can obtain an accurate duration time by embedding a plug-in in an image viewer that 243 measures the duration time of each region of each image. Of course, we need to obtain 244 permission from users to use the plug-in and send the duration time. The validity of the duration time as an evaluation measurement has been shown in web-search systems (Kelly and Belkin, 245 246 2004; Fox et al., 2005) and recommender systems (Orad and Kim, 1998; Yi et al., 2014). For this reason, we would like to take the duration time into consideration for future work. 247

#### 248 4.3. Referrer of images

As exemplified in Fig. 5, we observe images in which accesses are concentrated in specific
regions. In general, when zooming into specific regions with an image viewer, regions around
them are also accessed. Therefore, the regions are represented as a gradation in the heat map.
Furthermore, image viewers usually have a limit on the enlargement ratio. Thus, it is not usual

that only a small specific region is displayed on image viewer as shown in Fig. 5.

Consideration of referrers of access logs has indicated that these regions are referenced from the IIIF Curation Platform<sup>4</sup>. Given that IIIF enables mutual use of images, regions and images have more opportunities to be referenced from other organizations and platforms. By indicating the referrer, it is possible to show the motivation and background behind accesses. Furthermore, if the website that the referrer indicates is completely disclosed, it is possible to present a link to the website on a viewer in the form of an annotation. In this way, users can discover regions and images that are highly relevant.



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Figure 5: Example wherein specific regions are extensively accessed. The photograph iscourtesy of the Main Library of Kyoto University-*The story of Benkei, a tragic warrior*.

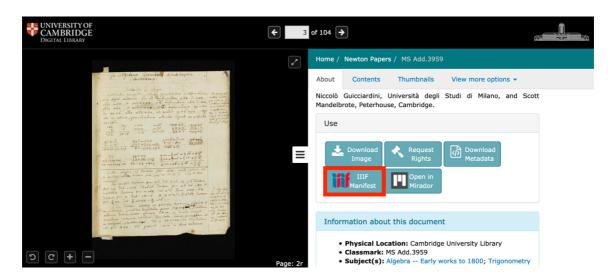
## **5. User Interactions and Possible Applications**

This section describes user interactions with IIIF images and heat maps, and it lists possibleapplications of the results of the usage analysis.

#### 267 5.1. User interaction with IIIF images and heat maps

Before the description of possible applications, we show how researchers interact with IIIF
images and heat maps. We assume that heat maps are generated by (among others) an
administrator of digital collections who has access to the server logs. The administrator is
recommended to prepare a IIIF manifest that enables the display of a heat map over a target
image, as described in Section 3.2.

- 273 Researchers can then interact with heat maps and images as follows,
- (1) A researcher finds the IIIF manifest icon or URI of a record that includes an image of
  his/her interest. Many IIIF-compatible digital collections provide a IIIF manifest icon along
  with each record as shown in Fig. 6. The IIIF manifest icon provides a link to the IIIF
  manifest. The IIIF manifest URI can be obtained from the link destination of the IIIF
  manifest icon.
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Figure 6: Example of a IIIF manifest icon in a digital collection. The photograph is from the Digital Library of the University of Cambridge–*Newton Papers, MS Add.* 3959.

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- (2) A researcher opens Mirador (e.g. <u>https://projectmirador.org/demo/</u>), a IIIF image viewer,
  on his/her web browser. The researcher then imports the record to Mirador using the IIIF
  manifest icon or URI. As described by Winget (2016), a researcher can import the record
  by dragging and dropping the IIIF manifest icon directly into a workspace area of Mirador.
  Alternatively, he/she can import the record by navigating to the "replace options" at the
  upper left and pasting the URI into the box at the top right labeled "add new object from
  URL," as shown in the video provided by IIIF (2020).
- (3) A researcher selects an image of his/her interest from the thumbnails displayed at the bottom of the viewer. He/she can observe the "layers" tab in which he/she can select the visibility state of the images (i.e. target image and heat map), as shown in Fig. 1. In addition, he/she can adjust the opacity of images with a bar.

#### 295 5.2. Possible applications

**296** This section describes possible applications of the outcomes of the usage analysis.

297 Collaborative research tool: Collaboration has become a hallmark of digital humanities (DH) 298 research (Nowviskie 2012), with researchers either actively engaging with different parties or 299 becoming increasingly aware that this is what they should be, or are at least expected to be 300 doing (Griffin and Hayler, 2018). According to the European survey on scholarly practices 301 and digital needs in the arts and humanities conducted by Costis et al. (2017), 71% of DH 302 researchers answered that they "often or very often" collaborate with others on a research 303 project. Until now, different research tools and infrastructures (Hinrichs and Krauwer 2014; 304 Nagasaki et al., 2017; Wloka et al., 2013; Allori and Paltrinieri, 2020) have been developed 305 to facilitate researchers to share resources and work for them collaboratively. In a 306 collaborative research tool, researchers can share resources, such as images and texts. They 307 can then explore the resources, and use them to conduct various work tasks, such as the 308 addition of annotations and transcriptions to achieve a common goal. 309 Interoperability is an issue for sharing resources and collaboration. Green and Courtney

Interoperability is an issue for sharing resources and collaboration. Green and Courtney
 (2015) pointed out interoperability as a critical need for digital collections. The data model
 used in IIIF follows the Web Annotation Data Model<sup>5</sup> that is recommended by W3C.

- Therefore, IIIF facilitates the sharing of images and information accompanying images (e.g.
  annotations such as transcripts). For this reason, IIIF-compatible collaborative research tools
  have been developed (Sato and Ota, 2017; Nagasaki et al., 2017; Allori and Paltrinieri, 2020).
- The analysis method shown in this article is expected to help understand which regions of images each researcher has looked at. By presenting heat maps, researchers can understand which regions of images have already been examined by collaborators. Thus, collaborators can see regions that have not been investigated to work on them. In addition, a researcher can see contexts of, for example, annotations made by a collaborator as heat maps show regions
- 320 of images investigated by him/her.
- 321 Transcription Platform: Numerous transcription projects and platforms have been launched in
   322 the past (Carletti et al., 2013). Transcribers zoom and pan images during the generation of
   323 transcriptions. If a platform is compatible with IIIF, it is possible to verify a pattern, that is,
   324 ascertain whether there is a difference in transcription performance (e.g. accuracy) among
   325 regions that are zoomed and those that are not zoomed. If we find a pattern, we can facilitate
   326 the verification process for transcriptions.
- In addition, as the heat maps show popular regions in images, transcribers can find regions
  that should be transcribed or annotated as priority. This contributes to meeting the demands
  of users.
- 330 Selection of thumbnails: In many cases, images displayed on the first page of materials are
  331 used as thumbnails. However, the first image does not necessarily represent the material. We
  332 may select the most-viewed regions of images in the material as a thumbnail. The most333 viewed regions can be revealed by the analysis method presented herein.
- Understanding the research process: It is important for researchers to reflect and review their
   research process to make their research efficient. Researchers can reflect and review their
   research process by looking into heat maps that show how they have investigated images. In
   addition, it is possible for students and young researchers to understand and learn how
   experienced researchers conduct research by exemplifying the details of their image usage
   using heat maps.

## 340 6. Discussion

341 This section discusses validity of server log analysis and the possible risks and concerns that342 should be carefully considered when employing the proposed method as a service.

#### 343 6.1. Validity

- 344 In this article, we assume that heat maps generated based on server logs of a IIIF image server 345 reflect user attention. In this section, we look at works that investigate how cultural resources
- (e.g. paintings) are looked at using eye-trackers and discuss validity of our assumption by
- 347 (e.g. paintings) are looked at using eye-trackers and discuss validity of our assumption by 347 confirming whether heat maps generated based on server logs correlate with the findings of
- 347 confirming whether heat maps generated based on server logs correlate with these works.
- Bailey-Ross et al. (2019) explored the viewing behaviors of different participants to examine
  whether the accompanying written context influences how digital reproductions are
  experienced, using eye-trackers. They revealed that the majority of first fixations are on the
- 352 face. According to Bailey-Ross et al. (2019), previous studies have also showed that the
- 353 viewer's gaze is focused predominantly on the human figure in particular on human faces,
- independently of contextual elements also depicted in the image (Ro et al., 2007; Massaro et al.,
- 2012; Villaniet al., 2015). Figure 7 shows an image usage heat map of a photograph that
- 356 includes six human figures. We see that upper regions including human faces received more

- 357 accesses compared to other parts such as feet and shoes, which correlates with observations
- gained from the previous studies. However, it cannot reveal focused regions as finely as eye-trackers.
- 360



Figure 7: Example of an image heat map wherein human figures, especially regions around
 faces, are more frequently accessed. The photograph is courtesy of the Main Library of Kyoto
 University-Six warriors.

365

366 According to Teeuwes (2010), eye movements are the result of the visual (bottom-up) input 367 reaching the eye and the expectations and intentions of the observer (top-down goals) (Walker 368 et al., 2017). Bottom-up attentional processes are stimulus driven and automatic, directly 369 determined by the physical properties of the environment (Walker et al., 2017). On the other 370 hand, top-down attentional processes are determined by goals, intentions, and interpretation of 371 the observer (Walker et al., 2017). Walker et al. (2017) investigated the influence of bottom-up 372 and top-down attentional processes on participants' gaze behavior, using eye-trackers in the Vincent Van Gogh Museum. They observed that both children and adults spent more time at 373 374 regions mentioned in the background information. In addition, Bailey-Ross et al. (2019) also 375 observed written interpretation of paintings redirect the gaze toward areas of conceptual 376 significance and away from faces. Thus, viewers focus on different regions depending on 377 contexts such as background information and motivation.

Although server logs of IIIF image servers do not record users' contexts of accesses of
images very well, we may infer them by looking into referrers of server logs. For example, if we
look into server logs whose referrer is "Minna de Honkoku" (Hashimoto et al., 2018), a
transcription platform for Japanese cultural resources, we can assume that regions that include

- 382 characters are accessed more frequently compared to other regions. Figure 8 is a heat map of an
- image that was generated from server logs whose referrer is "Minna de Honkoku" (i.e.,
- 384 <u>http://honkoku.org/</u>), which supports the assumption.

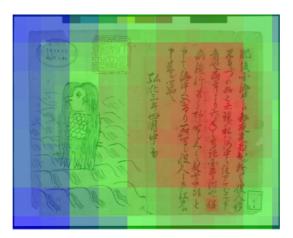


Figure 8: Example of heat map based on server logs whose referrer is a transcription
 platform, wherein characters are more frequently accessed. The photograph is courtesy of the
 Main Library of Kyoto University-Amabie.

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From the above, it can be concluded that the analysis method presented in this paper cannot
clarify regions that users pay attention to as finely as eye-trackers; however, it is advantageous
in that it does not require installation of any equipment.

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#### 394 6.2. Challenges

395 Visualization of access logs is not a problem if anonymization is conducted appropriately. 396 However, anonymization does not make sense in some cases (e.g. images with a small number 397 of accesses). For instance, for images that are only accessed by researchers in a specific field, 398 colleagues can easily guess who accessed images and regions. Even if the anonymization is 399 complete, a series of activities of a researcher on images may reveal his/her viewpoint that 400 would be a key issue of his/her academic outcome. In this case, his/her priority of the research 401 discovery may be infringed. Therefore, careful consideration will be necessary to exploit the 402 analysis result as a service.

403 These challenges sometimes occur in the context of text databases and web-search platforms.
404 Therefore, we would like to tackle the challenge, by referring to guidelines pertaining to the
405 handling of user logs on these websites.

As noted in Section 6.1, we assume that heat maps generated based on server logs of a IIIF
image server accurately reflect user behavior and research process. In the future, we would like
to verify this assumption by comparing the heat maps based on the server logs and data
recorded by eye-trackers as well as conducting interviews with researchers. Therefore, when
using heat maps in an application, it is necessary to reflect feedback from a researcher
himself/herself about browsing regions.

## 412 7. Conclusion

413 This article presents a method to analyze image usage and to visualize the analyzed results. In 414 particular, we count the number of accesses of each pixel and visualize the result in the form of 415 heat maps generated based on the number of these accesses. Heat maps enable users to

- 416 understand the detailed usage of images, such as the regions of images that users are more likely
- 417 to access. Although the analysis method cannot capture focused regions as finely as eye-
- 418 trackers, it is advantageous in that it does not require installation of any equipment. As possible
- 419 applications, we list a collaborative research tool and a transcription platform. In the future, we
- 420 would like to consider in detail the various challenges related to the anonymity of accesses and
- 421 priority rights of the research discovery.

## 422 Funding

423 This research was supported, in part, by the JSPS KAKENHI [JP18K13235 and JP20K20132].

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 $<sup>^2</sup>$  In this case, "user" refers to a person who uses the analysis result (e.g. an administrator of a digital collection).

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